

Sustainability Initiatives

Delaware North is passionate about sustainability. Through our own environmental management system – GreenPath - we enthusiastically seek ways to improve our environmental performance in all of our operations, working with our clients, suppliers, customers and the community.

GreenPath focuses on the total environmental impacts of our operations, including water and energy use, packaging, lighting, waste, food sourcing, and other sustainability touch points - any areas we can control and influence to reduce our carbon footprint and environmental impact.

Here at The Terrace we have introduced a number of initiatives to reduce the environmental impact of our business. We welcome any suggestions of how we may further improve:

Sustainable seafood

Delaware North recognises the world's oceans are under threat of collapse from over-fishing. As a responsible hospitality provider we do not serve seafood listed on the Australian Marine Conservation Society's "avoid" list and give preference to those species listed as sustainable. At The Terrace you can feel comfortable that all seafood is from sustainable sources.

Rainforest Alliance Coffee

The Terrace chooses to serve Rainforest Alliance Coffee. The Rainforest Alliance works to conserve biodiversity and ensure sustainable livelihoods by transforming land-use practices, business practices and consumer behaviour.

Coffee grounds collection

We estimate in our Australian businesses we use almost **50 tons** of Arabica coffee beans resulting in excess of 100 tons of waste to landfill.

For World Environment Day 2010 we introduced a coffee grounds recycling program to divert 100% of grounds at The Terrace from landfill to local gardens for compost by giving away 3 kilo compostable bags for our customers' gardens.

Palm Oil free

Delaware North ensures the oils we use are not derived from unsustainable palm oil which threatens the very survival of wildlife especially in Borneo and Sumatra.



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Cooking oil to bio-fuel

Our cholesterol free, gluten free and virtually trans-fat free Heart Foundation Tick approved cooking oil comes in 15 litre bags which are far better for the environment than traditional tins. Plus we send the waste product to be processed for bio-fuel further reducing any negative environmental impact.

E-waste

All Delaware North e-waste in Victoria is delivered to Byteback where it is reclaimed. Mobile phone handsets are sent to Melbourne Zoo for recycling as part of their Save the Orangatang campaign.

Energy Use

Energy usage is measured and monitored and year-on-year reduction targets set in our endeavour to reduce our energy footprint.

Office Paper

All office paper is Forestry Stewardship Council (FSC) certified. FSC is an accreditation system which ensures the wood and paper products are from sustainable sources. Paper and cardboard products are separated and captured for recycling.

Our sustainability building policy ensures any fit-outs use recycled materials where possible and FSC only wood products. Preference is given to locally produced materials. Our contractors and designers are briefed on our sustainability policy at the scoping stage.

Green Events Guide

We have developed a green events function sales guide for The Terrace for prospective clients who ask for a low carbon or carbon neutral event.

Carbon offset

Linked to our green functions sales guide is a carbon offset program with Carbon Neutral to plants trees for carbon offsets. This program is in place for any clients who wish to offset their functions at our venues.



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